

HEDIS 2021 CAHPS SURVEY VALIDATED MEMBER-LEVEL DATA FILE LAYOUTS INSTRUCTIONS

Only files in CSV format will be accepted for 2021

For Not Required variables (NR), please include a comma for each variable even if data was not collected

Please follow the data specification order, note that question order has changed in some instances

Please include all variable labels for the header record and member-level record. Please see example below:

MeasurementYear	DataFileType
2020	1

RecordID	Disposition
1	0
2	0
3	0

MeasurementYear,DataFileType

2020,1

RecordID,Disposition

1,0

2,0

3,0

Header Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H						
Variable Description	Value Labels	Variable Name	Adult Medicaid	Child Without CCC	Child With CCC	Notes
Measurement Year	2020	MeasurementYear	R	R	R	R = Required
Data File Type	1 = Adult 2 = Child	DataFileType	R	R	R	
NCQA Healthcare Organization ID	Positive integer	NCQAHealthcareOrganizationID	NR	NR	NR	Identifies the Organization ID assigned by NCQA.
Healthcare Organization Name	Text (do not include commas)	HealthcareOrganizationName	R	R	R	Identifies the organization name of the health plan (provided by the health plan).
Product Line	1 = Commercial 2 = Medicaid	ProductLine	R	R	R	
Product	1 = HMO 2 = HMO/POS Combined 3 = POS 4 = PPO 9 = HMO/POS/PPO Combined 10 = HMO/PPO Combined 11 = POS/PPO Combined 12 = EPO 13 = HMO/EPO Combined 14 = POS/EPO Combined 15 = PPO/EPO Combined 16 = HMO/POS/EPO Combined 17 = HMO/PPO/EPO Combined 18 = POS/PPO/EPO Combined 19 = HMO/POS/PPO/EPO Combined 20 = FFS	Product	R	R	R	
NCQA Submission ID	Positive integer	NCQASubmissionID	NR	NR	NR	Identifies the Submission ID assigned by NCQA.
Survey Vendor Organization Name	Text (do not include commas)	SurveyVendorOrganizationName	R	R	R	

Header Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H						
Variable Description	Value Labels	Variable Name	Adult Medicaid	Child Without CCC	Child With CCC	Notes
Survey Mode	0 = Non-HEDIS Protocol 1 = HEDIS Mail-Only Protocol 2 = HEDIS Mixed Protocol	SurveyMode	R	R	R	Identifies the standard HEDIS protocol used for the submission. Non-HEDIS methodology submissions are not eligible for reporting as HEDIS. Code as 0 = Non-HEDIS Protocol if the health plan did not follow the HEDIS protocols for sampling or data collection as described in HEDIS Volume 3.
Total Number of Telephone Attempts	0 = 0 Attempts 1 = 1 Attempt 2 = 2 Attempts 3 = 3 Attempts 4 = 4 Attempts 5 = 5 Attempts 6 = 6 Attempts	TelephoneAttempts	R	R	R	Identifies the total number of telephone attempts the vendor was contracted to make (per member) for the submission. Code as 0 for mail-only methodology with no telephone attempts.
Internet Use	1 = Yes 2 = No	InternetUse	R	R	R	Identifies if an internet enhancement was used for the submission.
Spanish Translation Use	1 = Yes 2 = No	SpanishUse	R	R	R	Identifies if a Spanish translation was used for the submission.
Chinese Translation Use	1 = Yes 2 = No	ChineseUse	R	NA	NA	Identifies if a Chinese translation was used for the submission.
Extra Mailing	1 = Yes 2 = No	ExtraMailing	R	R	R	Identifies if an extra mailing such as an extra questionnaire packet, reminder letter or reminder postcard enhancement was used for the submission.
Enhanced Methodology Tracking ID Number	Positive integer 0 = Enhancement not used for this submission	EnhancedMethodID	NR	NR	NR	Identifies the Enhancement Methodology Tracking ID number assigned by NCQA.

Header Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H						
Variable Description	Value Labels	Variable Name	Adult Medicaid	Child Without CCC	Child With CCC	Notes
Enhanced Methodology Tracking ID2 Number	Positive integer 0 = Enhancement not used for this submission	EnhancedMethodID2	NR	NR	NR	Identifies the Enhancement Methodology Tracking ID number assigned by NCQA.
Enhanced Methodology Tracking ID3 Number	Positive integer 0 = Enhancement not used for this submission	EnhancedMethodID3	NR	NR	NR	Identifies the Enhancement Methodology Tracking ID number assigned by NCQA.
Enhanced Methodology Tracking ID4 Number	Positive integer 0 = Enhancement not used for this submission	EnhancedMethodID4	NR	NR	NR	Identifies the Enhancement Methodology Tracking ID number assigned by NCQA.
Enhanced Methodology Tracking ID5 Number	Positive integer 0 = Enhancement not used for this submission	EnhancedMethodID5	NR	NR	NR	Identifies the Enhancement Methodology Tracking ID number assigned by NCQA.
Sample Frame Size	Positive integer	SampleFrameSize	R	R	R	Identifies the total number of members included in the sample frame generated by the health plan.
Total enrollment as of the date the sample frame is generated	Positive integer	TotalEnrollment	NR	NR	NR	NR = Not required (optional). This variable is not used by NCQA. If the variable is included it must be filled. Identifies the total number of members enrolled in the health plan (total number of covered lives) as of the date the sample frame was generated. The survey vendor obtains this value from the health plan.

Header Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H						
Variable Description	Value Labels	Variable Name	Adult Medicaid	Child Without CCC	Child With CCC	Notes
Random Number	00-99	RandomNumber	NR	NR	NR	Identifies the random number used to generate the systematic sample for the submission. Do not include the decimal. For example, if the random number is 0.30, enter 30. This variable is submitted by the Survey Vendor but NOT returned by NCQA.
Oversampling Rate	Positive integer 0 = The health plan did not oversample.	OversamplingRate	R	R	R	Do not include the decimal. For example, a 50% oversampling rate is reported as 50. For the Child with CCC surveys, report the oversampling rate for the General Population.
Final Sample Size	Positive integer	FinalSampleSize	R	R	R	
Number Complete and Eligible	Positive integer	CompleteEligible	R	R	R	Identifies the number of members in the sample whose Disposition was Complete and Eligible.
Number Incomplete or Ineligible	Positive integer	IncompleteIneligible	R	R	R	Identifies the number of members in the sample whose Disposition was not Complete and Eligible.
Is the Health Plan reporting results for the Flu Vaccinations for Adults Ages 18-64 measure?	1 = Yes 2 = No	HasFluVaccResults	R	NA	NA	NA = Not applicable. Do not include this variable.
Is the Health Plan reporting results for the Medical Assistance with Smoking and Tobacco Use Cessation measure?	1 = Yes 2 = No	HasSmokingResults	R	NA	NA	NA = Not applicable. Do not include this variable.

Header Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H						
Variable Description	Value Labels	Variable Name	Adult Medicaid	Child Without CCC	Child With CCC	Notes
Number of Supplemental Questions Added to the Questionnaire	Positive integer 0 = Supplemental questions not used for this submission.	SupplementalQuestions	R	R	R	
Survey Vendor Special Purpose Variable	Text	SurveyVendorVariable	NR	NR	NR	Survey vendors may use this field for their own purpose. NR = Not required (optional). If the variable is included it must be filled.

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Adult Medicaid)					
Variable Description	Value Labels	Variable Name	Adult Medicaid	CAHP Composite/Case Mix Items	Notes
Record ID	Positive integer	RecordID	R		Unique record ID
Disposition	0 = Complete and Eligible 1 = Does not meet Eligible Population criteria 2 = Incomplete (but Eligible) 3 = Language Barrier 4 = Mentally or Physically Incapacitated 5 = Deceased 6 = Refusal 7 = Non-response after maximum attempts 8 = Added to Do Not Call (DNC) list	Disposition	R		Identifies the final outcome of the survey for the member. Code as 0 for members with Complete and Eligible Surveys. Code 1-8 for all other records. See Coding HEDIS Survey Data in the Quality Assurance Plan for more information on these variables.
Complete and Eligible Response Mode	0 = Incomplete/Ineligible 1 = Mail 2 = Telephone 3 = Internet	ResponseMode	R		Identifies the mode in which the member completed the survey. Code as 1, 2 or 3 for members with Complete and Eligible Surveys. Code as 0 for all other records.
Complete and Eligible Round	0 = Incomplete/Ineligible 1 = First attempt 2 = Second attempt 3 = Third attempt 4 = Fourth attempt 5 = Fifth attempt 6 = Sixth attempt	Round	R		Identifies the mode-specific attempt (first mailing, second mailing, first telephone call, second telephone call, etc) when the member completed the survey. Code as 1-6 for members with Complete and Eligible Surveys. Code as 0 for all other records.
Complete and Eligible Language	0 = Incomplete/Ineligible 1 = English 2 = Spanish 3 = Chinese	SurveyLanguage	R		Identifies the language in which the member completed the survey. Code as 1, 2, or 3 for members with Complete and Eligible Surveys. Code as 0 for all other records.

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Adult Medicaid)					
Variable Description	Value Labels	Variable Name	Adult Medicaid	CAHP Composite/Case Mix Items	Notes
Address Viability	1 = Valid 2 = Not Valid	AddressViable	R		Identifies whether a viable address was available for the member. Code as 2 if the health plan did not provide an address in the sample frame and the vendor is unable to obtain an address or if mail was returned as "address unknown" or "moved - no forwarding address"
Telephone Viability	0 = Survey protocol did not require telephone number 1 = Valid 2 = Not Valid	TelephoneViable	R		Identifies whether a viable telephone number was available for the member. Code as 0 if the survey protocol does not require a telephone number. Code 0 for all surveys completed in Chinese. Code as 2 if the health plan did not provide a telephone number in the sample frame and the vendor is unable to obtain a telephone number or if during calling the interviewer receives a message that the number is non-operational or out-of-order or is told by a live person that they have the wrong number.
Email Viability	0 = Survey protocol did not require email address 1 = Valid 2 = Not Valid	EmailViable	R		Identifies whether a viable email was available for the member. Code as 1, 2 if the protocol used an email enhancement. Code as 2 if the health plan did not provide an email address in the sample frame or if email attempts result in a message failure notification.
Member Gender	1 = Male 2 = Female 9 = [no data / missing]	AdminGender	R		From the Sample Frame Data File generated by the health plan.
Flu Vaccinations for Adults Ages 18-64 Eligibility Flag	0 = Member is in a product or product line for which the FVA measure is not being reported 1 = Eligible 2 = Ineligible	FluVaccinations1864	NR		From the Sample Frame Data File generated by the health plan. Code as 0 if the health plan is not reporting the Flu Vaccinations for Adults Ages 18-64 measure for this submission.

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Adult Medicaid)					
Variable Description	Value Labels	Variable Name	Adult Medicaid	CAHP Composite/Case Mix Items	Notes
Member Zip Code	5-digit number	ZipCode	NR		From the Sample Frame Data File generated by the health plan. Code as 99999 if the health plan did not supply a zip code. Code for all members regardless of disposition.
Survey Completion Date	MMDDYYYY	SurveyCompleteDate	NR		Record the date the member completed the survey. Code 99999999 if the survey completion date is not applicable.
Our records show that you are now in {INSERT HEALTH PLAN NAME}. Is that right?	1 = Yes 2 = No 9 = [no data]	InPlan	1		Gate item
In the last 6 months, did you have an illness, injury, or condition that <u>needed care right away</u> in a clinic, emergency room, or doctor's office? (5.0H) / In the last 6 months, did you have an illness, injury, or condition that <u>needed care right away</u> ? (5.1H)	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	UrgentCare	3		Gate item
In the last 6 months, when you <u>needed care right away</u> , how often did you get care as soon as you needed?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 8 = Multiple Mark 9 = [no data / missing]	UrgentCareFast	4	Getting Care Quickly Composite Item	Gate item

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Adult Medicaid)					
Variable Description	Value Labels	Variable Name	Adult Medicaid	CAHP Composite/Case Mix Items	Notes
In the last 6 months, did you make any appointments for a <u>check-up or routine care</u> at a doctor's office or clinic? (5.0H) / In the last 6 months, did you make any in person, phone, or video appointments for a <u>check-up or routine care</u> ? (5.1H)	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	Checkups	5		Gate item
In the last 6 months, how often did you get an appointment for a <u>check-up or routine care</u> at a doctor's office or clinic as soon as you needed? (5.0H) / In the last 6 months, how often did you get an appointment for a <u>check-up or routine care</u> as soon as you needed? (5.1H)	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	CheckupsFast	6	Getting Care Quickly Composite Item	

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Adult Medicaid)					
Variable Description	Value Labels	Variable Name	Adult Medicaid	CAHP Composite/Case Mix Items	Notes
In the last 6 months, <u>not</u> counting the times you went to an emergency room, how many times did you go to a doctor's office or clinic to get health care for yourself? (5.0H) / In the last 6 months, <u>not</u> counting the times you went to an emergency room, how many times did you get health care for yourself in person, by phone, or by video? (5.1H)	0 = None 1 = 1 time 2 = 2 3 = 3 4 = 4 5 = 5 to 9 6 = 10 or more times 8 = Multiple Mark 9 = [no data / missing]	CareVisitsNum	7		Gate item
Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your health care in the last 6 months?	00 = 0 Worst health care possible 01 = 1 02 = 2 03 = 3 04 = 4 05 = 5 06 = 6 07 = 7 08 = 8 09 = 9 10 = 10 Best health care possible 77 = Appropriately Skipped 88 = Multiple Mark 99 = [no data / missing]	CareRate	8	Health Care Rating Item	

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Adult Medicaid)					
Variable Description	Value Labels	Variable Name	Adult Medicaid	CAHP Composite/Case Mix Items	Notes
In the last 6 months, how often was it easy to get the care, tests, or treatment you needed?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	CareEasy	9	Getting Needed Care Composite Item	
A personal doctor is the one you would see if you need a check-up, want advice about a health problem, or get sick or hurt. Do you have a personal doctor? (5.0H) / A personal doctor is the one you would talk to if you need a check-up, want advice about a health problem, or get sick or hurt. Do you have a personal doctor? (5.1H)	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	Dr	10		Gate item
In the last 6 months, how many times did you visit your personal doctor to get care for yourself? (5.0H) / In the last 6 months, how many times did you have an in person, phone, or video visit with your personal doctor about your health? (5.1H)	0 = None 1 = 1 time 2 = 2 3 = 3 4 = 4 5 = 5 to 9 6 = 10 or more times 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	DrVisit	11		Gate item

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Adult Medicaid)					
Variable Description	Value Labels	Variable Name	Adult Medicaid	CAHP Composite/Case Mix Items	Notes
In the last 6 months, how often did your personal doctor explain things in a way that was easy to understand?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	DrUnderstand	12	How Well Doctors Communicate Composite Item	
In the last 6 months, how often did your personal doctor listen carefully to you?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	DrListen	13	How Well Doctors Communicate Composite Item	
In the last 6 months, how often did your personal doctor show respect for what you had to say?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	DrRespect	14	How Well Doctors Communicate Composite Item	
In the last 6 months, how often did your personal doctor spend enough time with you?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	DrTime	15	How Well Doctors Communicate Composite Item	
HEDIS - NR In the last 6 months, did you get care from a doctor or other health provider besides your personal doctor?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	CareMulti	16		Gate item

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Adult Medicaid)					
Variable Description	Value Labels	Variable Name	Adult Medicaid	CAHP Composite/Case Mix Items	Notes
HEDIS - NR In the last 6 months, how often did your personal doctor seem informed and up-to-date about the care you got from these doctors or other health providers?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	DrInformedMultiDr	17		
Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your personal doctor?	00 = 0 Worst personal doctor possible 01 = 1 02 = 2 03 = 3 04 = 4 05 = 5 06 = 6 07 = 7 08 = 8 09 = 9 10 = 10 Best personal doctor possible 77 = Appropriately Skipped 88 = Multiple Mark 99 = [no data / missing]	DrRate	18	Doctor Rating Item	

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Adult Medicaid)					
Variable Description	Value Labels	Variable Name	Adult Medicaid	CAHP Composite/Case Mix Items	Notes
Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care. In the last 6 months, did you make any appointments to see a specialist? (5.0H) / Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care. In the last 6 months, did you make any appointments with a specialist? (5.1H)	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	Specialist	19		Gate item
In the last 6 months, how often did you get an appointment to see a specialist as soon as you needed? (5.0H) / In the last 6 months, how often did you get an appointment with a specialist as soon as you needed? (5.1H)	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	SpecialistFast	20	Getting Needed Care Composite Item	

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Adult Medicaid)					
Variable Description	Value Labels	Variable Name	Adult Medicaid	CAHP Composite/Case Mix Items	Notes
How many specialists have you seen in the last 6 months? (5.0H) / How many specialists have you talked to in the last 6 months? (5.1H)	0 = None 1 = 1 specialist 2 = 2 3 = 3 4 = 4 5 = 5 or more specialists 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	SpecialistCount	21		Gate item
We want to know your rating of the specialist you saw most often in the last 6 months. Using any number from 0 to 10, where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate that specialist? (5.0H) / We want to know your rating of the specialist you talked to most often in the last 6 months. Using any number from 0 to 10, where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate that specialist? (5.1H)	00 = 0 Worst specialist possible 01 = 1 02 = 2 03 = 3 04 = 4 05 = 5 06 = 6 07 = 7 08 = 8 09 = 9 10 = 10 Best specialist possible 77 = Appropriately Skipped 88 = Multiple Mark 99 = [no data / missing]	SpecialistRate	22	Specialist Rating Item	

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Adult Medicaid)					
Variable Description	Value Labels	Variable Name	Adult Medicaid	CAHP Composite/Case Mix Items	Notes
In the last 6 months, did you get information or help from your health plan's customer service?	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	CS	23		Gate item
In the last 6 months, how often did your health plan's customer service give you the information or help you needed?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	CSHelp	24	Health Plan Information and Customer Service Composite Item	
In the last 6 months, how often did your health plan's customer service staff treat you with courtesy and respect?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	CSRespect	25	Health Plan Information and Customer Service Composite Item	
In the last 6 months, did your health plan give you any forms to fill out?	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	Forms	26		Gate item
In the last 6 months, how often were the forms from your health plan easy to fill out?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	FormsEasy	27		

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Adult Medicaid)					
Variable Description	Value Labels	Variable Name	Adult Medicaid	CAHP Composite/Case Mix Items	Notes
Using any number from 0 to 10, where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your health plan?	00 = 0 Worst health plan possible 01 = 1 02 = 2 03 = 3 04 = 4 05 = 5 06 = 6 07 = 7 08 = 8 09 = 9 10 = 10 Best health plan possible 88 = Multiple Mark 99 = [no data / missing]	PlanRate	28	Health Plan Rating Item	
In general, how would you rate your overall health?	1 = Excellent 2 = Very Good 3 = Good 4 = Fair 5 = Poor 8 = Multiple Mark 9 = [no data / missing]	OverallHealthRate	29	Case Mix Item	
In general, how would you rate your overall <u>mental or emotional</u> health?	1 = Excellent 2 = Very Good 3 = Good 4 = Fair 5 = Poor 8 = Multiple Mark 9 = [no data / missing]	MentalHealthRate	30	Case Mix Item	
HEDIS - NR Have you had either a flu shot or flu spray in the nose since July 1, 2020 ?	1 = Yes 2 = No 3 = Don't know 8 = Multiple Mark 9 = [no data / missing]	FluTreat	31		

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Adult Medicaid)					
Variable Description	Value Labels	Variable Name	Adult Medicaid	CAHP Composite/Case Mix Items	Notes
HEDIS - NR Do you now smoke cigarettes or use tobacco every day, some days, or not at all?	1 = Every day 2 = Some days 3 = Not at all 4 = Don't know 8 = Multiple Mark 9 = [no data / missing]	Smoke	32		Gate item.
HEDIS - NR In the last 6 months, how often were you advised to quit smoking or using tobacco by a doctor or other health provider in your plan?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	SmokeAdvice	33		
HEDIS - NR In the last 6 months, how often was medication recommended or discussed by a doctor or health provider to assist you with quitting smoking or using tobacco? Examples of medication are: nicotine gum, patch, nasal spray, inhaler, or prescription medication.	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	SmokeMedicine	34		

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Adult Medicaid)					
Variable Description	Value Labels	Variable Name	Adult Medicaid	CAHP Composite/Case Mix Items	Notes
HEDIS - NR In the last 6 months, how often did your doctor or health provider discuss or provide methods and strategies other than medication to assist you with quitting smoking or using tobacco? Examples of methods and strategies are: telephone helpline, individual or group counseling, or cessation program.	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	SmokeStrategies	35		
What is your age?	1 = 18 to 24 2 = 25 to 34 3 = 35 to 44 4 = 45 to 54 5 = 55 to 64 6 = 65 to 74 7 = 75 or older 8 = Multiple Mark 9 = [no data / missing]	YourAge	36	Case Mix Item	
Are you male or female?	1 = Male 2 = Female 8 = Multiple Mark 9 = [no data / missing]	MemberGender	37		

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Adult Medicaid)					
Variable Description	Value Labels	Variable Name	Adult Medicaid	CAHP Composite/Case Mix Items	Notes
What is the highest grade or level of school that you have completed?	1 = 8th grade or less 2 = Some high school, but did not graduate 3 = High school graduate or GED 4 = Some college or 2-year degree 5 = 4-year college graduate 6 = More than 4-year college degree 8 = Multiple Mark 9 = [no data / missing]	Education	38	Case Mix Item	
Are you of Hispanic or Latino origin or descent?	1 = Yes, Hispanic or Latino 2 = No, not Hispanic or Latino 8 = Multiple Mark 9 = [no data / missing]	HispanicLatino	39		
What is your race? Mark one or more.	1 = Respondent checked "White" 9 = [no data / missing]	White	40		
What is your race? Mark one or more.	1 = Respondent checked "Black or African-American" 9 = [no data / missing]	BlackAfricanAmerican	40		
What is your race? Mark one or more.	1 = Respondent checked "Asian" 9 = [no data / missing]	Asian	40		
What is your race? Mark one or more.	1 = Respondent checked "Native Hawaiian or other Pacific Islander" 9 = [no data / missing]	NativeHawaiianPacific Islander	40		
What is your race? Mark one or more.	1 = Respondent checked "American Indian or Alaska Native" 9 = [no data / missing]	AmericanIndian	40		
What is your race? Mark one or more.	1 = Respondent checked "Other" 9 = [no data / missing]	RaceOther	40		

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Adult Medicaid)					
Variable Description	Value Labels	Variable Name	Adult Medicaid	CAHP Composite/Case Mix Items	Notes
NR In the last 12 months, did you get health care 3 or more times for the same condition or problem?	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	RptCare	41		Gate item.
NR Is this a condition or problem that has lasted for at least 3 months? Do <u>not</u> include pregnancy or menopause.	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	RptCareMonths	42		
NR Do you now need or take medicine prescribed by a doctor? Do <u>not</u> include birth control.	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	TakeMed	43		Gate item.
NR Is this medicine to treat a condition that has lasted for at least 3 months? Do <u>not</u> include pregnancy or menopause.	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	TakeMedMonths	44		
NR Did someone help you complete this survey?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	SurveyComplete	45		Gate item
NR How did that person help you? Mark one or more.	1 = Respondent checked "Read the questions to me" 7 = Appropriately Skipped 9 = [no data / missing]	ReadQuestions	46		

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Adult Medicaid)					
Variable Description	Value Labels	Variable Name	Adult Medicaid	CAHP Composite/Case Mix Items	Notes
NR How did that person help you? Mark one or more.	1 = Respondent checked "Wrote down the answers I gave" 7 = Appropriately Skipped 9 = [no data / missing]	WroteAnswers	46		
NR How did that person help you? Mark one or more.	1 = Respondent checked "Answered the questions for me" 7 = Appropriately Skipped 9 = [no data / missing]	AnsweredQuestions	46		
NR How did that person help you? Mark one or more.	1 = Respondent checked "Translated the questions into my language" 7 = Appropriately Skipped 9 = [no data / missing]	TranslatedQuestions	46		
NR How did that person help you? Mark one or more.	1 = Respondent checked "Helped in some other way" 7 = Appropriately Skipped 9 = [no data / missing]	HelpedOther	46		
HEDIS-NR In the last 12 months, did you and a doctor or other health provider talk about specific things you could do to prevent illness?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	PreventIllness	47	-	-
HEDIS-NR In the last 12 months, did you and a doctor or other health provider talk about starting or stopping a prescription medicine?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	MedStartStop	48	-	Gate item

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Adult Medicaid)					
Variable Description	Value Labels	Variable Name	Adult Medicaid	CAHP Composite/Case Mix Items	Notes
HEDIS-NR Did you and a doctor or other health provider talk about the reasons you might want to take a medicine?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	MedDiscuss	49	-	-
HEDIS-NR Did you and a doctor or other health provider talk about the reasons you might <u>not</u> want to take a medicine?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	MedNoDiscuss	50	-	-
HEDIS-NR When you talked about starting or stopping a prescription medicine, did a doctor or other health provider ask you what you thought was best for you?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	MedBestAsk	51	-	-
HEDIS-NR In the last 12 months, did you look for any information in written materials or on the Internet about how your health plan works?	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	InternetLook	52	-	Gate item.

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Adult Medicaid)					
Variable Description	Value Labels	Variable Name	Adult Medicaid	CAHP Composite/Case Mix Items	Notes
HEDIS-NR In the last 12 months, how often did the written materials or the Internet provide the information you needed about how your health plan works?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	InternetProvide	53	-	-

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child Without CCC)					
Variable Description	Value Labels	Variable Name	Child Without CCC	CAHP Composite/Case Mix Items	Notes
Record ID	Positive integer	RecordID	R		Unique record ID
Disposition	0 = Complete and Eligible 1 = Does not meet Eligible Population criteria 2 = Incomplete (but Eligible) 3 = Language Barrier 4 = Mentally or Physically Incapacitated 5 = Deceased 6 = Refusal 7 = Non-response after maximum attempts 8 = Added to Do Not Call (DNC) list	Disposition	R		Identifies the final outcome of the survey for the member. Code as 0 for members with Complete and Eligible Surveys. Code 1-8 for all other records. See Coding HEDIS Survey Data in the Quality Assurance Plan for more information on these variables.
Complete and Eligible Response Mode	0 = Incomplete/Ineligible 1 = Mail 2 = Telephone 3 = Internet	ResponseMode	R		Identifies the mode in which the member completed the survey. Code as 1, 2 or 3 for members with Complete and Eligible Surveys. Code as 0 for all other records.
Complete and Eligible Round	0 = Incomplete/Ineligible 1 = First attempt 2 = Second attempt 3 = Third attempt 4 = Fourth attempt 5 = Fifth attempt 6 = Sixth attempt	Round	R		Identifies the mode-specific attempt (first mailing, second mailing, first telephone call, second telephone call, etc) when the member completed the survey. Code as 1-6 for members with Complete and Eligible Surveys. Code as 0 for all other records.
Complete and Eligible Language	0 = Incomplete/Ineligible 1 = English 2 = Spanish 3 = Chinese	SurveyLanguage	R		Identifies the language in which the member completed the survey. Code as 1, 2, or 3 for members with Complete and Eligible Surveys. Code as 0 for all other records.

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child Without CCC)					
Variable Description	Value Labels	Variable Name	Child Without CCC	CAHP Composite/Case Mix Items	Notes
Address Viability	1 = Valid 2 = Not Valid	AddressViable	R		Identifies whether a viable address was available for the member. Code as 2 if the health plan did not provide an address in the sample frame and the vendor is unable to obtain an address or if mail was returned as "address unknown" or "moved - no forwarding address"
Telephone Viability	0 = Survey protocol did not require telephone number 1 = Valid 2 = Not Valid	TelephoneViable	R		Identifies whether a viable telephone number was available for the member. Code as 0 if the survey protocol does not require a telephone number. Code 0 for all surveys completed in Chinese. Code as 2 if the health plan did not provide a telephone number in the sample frame and the vendor is unable to obtain a telephone number or if during calling the interviewer receives a message that the number is non-operational or out-of-order or is told by a live person that they have the wrong number.
Email Viability	0 = Survey protocol did not require email address 1 = Valid 2 = Not Valid	EmailViable	R		Identifies whether a viable email was available for the member. Code as 1, 2 if the protocol used an email enhancement. Code as 2 if the health plan did not provide an email address in the sample frame or if email attempts result in a message failure notification.
Member Gender	1 = Male 2 = Female 9 = [no data /missing]	AdminGender	R		From the Sample Frame Data File generated by the health plan.
Member Zip Code	5-digit number	ZipCode	NR		From the Sample Frame Data File generated by the health plan. Code as 99999 if the health plan did not supply a zip code. Code for all members regardless of disposition.

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child Without CCC)					
Variable Description	Value Labels	Variable Name	Child Without CCC	CAHP Composite/Case Mix Items	Notes
Survey Completion Date	MMDDYYYY	SurveyCompleteDate	NR		Record the date the member completed the survey. Code 99999999 if the survey completion date is not applicable.
Our records show that you are now in {INSERT HEALTH PLAN NAME}. Is that right?	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	InPlan	1		Gate item
In the last 6 months, did your child have an illness, injury, or condition that <u>needed care right away</u> in a clinic, emergency room, or doctor's office? (5.0H) / In the last 6 months, did your child have an illness, injury, or condition that <u>needed care right away</u> ? (5.1H)	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	UrgentCare	3		Gate item
In the last 6 months, when your child <u>needed care right away</u> , how often did your child get care as soon as he or she needed?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	UrgentCareFast	4	Getting Care Quickly Composite Item	

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child Without CCC)					
Variable Description	Value Labels	Variable Name	Child Without CCC	CAHP Composite/Case Mix Items	Notes
In the last 6 months, did you make any appointments for a <u>check-up or routine care</u> for your child at a doctor's office or clinic? (5.0H) / In the last 6 months, did you make any in person, phone, or video appointments for a <u>check-up or routine care</u> for your child? (5.1H)	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	Checkups	5		Gate item
In the last 6 months, when you made an appointment for a <u>check-up or routine care</u> for your child at a doctor's office or clinic, how often did you get an appointment as soon as your child needed? (5.0H) / In the last 6 months, how often did you get an appointment for a <u>check-up or routine care</u> for your child as soon as your child needed? (5.1H)	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	CheckupsFast	6	Getting Care Quickly Composite Item	

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child Without CCC)					
Variable Description	Value Labels	Variable Name	Child Without CCC	CAHP Composite/Case Mix Items	Notes
In the last 6 months, <u>not</u> counting the times your child went to an emergency room, how many times did he or she go to a doctor's office or clinic to get health care? (5.0H) / In the last 6 months, <u>not</u> counting the times your child went to an emergency room, how many times did he or she get health care in person, by phone, or by video? (5.1H)	0 = None 1 = 1 time 2 = 2 3 = 3 4 = 4 5 = 5 to 9 6 = 10 or more times 8 = Multiple Mark 9 = [no data / missing]	CareVisitsNum	7		Gate item
Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your child's health care in the last 6 months?	00 = 0 Worst health care possible 01 = 1 02 = 2 03 = 3 04 = 4 05 = 5 06 = 6 07 = 7 08 = 8 09 = 9 10 = 10 Best health care possible 77 = Appropriately Skipped 88 = Multiple Mark 99 = [no data / missing]	CareRate	8	Health Care Rating Item	

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child Without CCC)					
Variable Description	Value Labels	Variable Name	Child Without CCC	CAHP Composite/Case Mix Items	Notes
In the last 6 months, how often was it easy to get the care, tests, or treatment your child needed?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	CareEasy	9	Getting Needed Care Composite Item	
A personal doctor is the one your child would see if he or she needs a check-up, has a health problem or gets sick or hurt. Does your child have a personal doctor? (5.0H) / A personal doctor is the one your child would talk to if he or she needs a check-up, has a health problem or gets sick or hurt. Does your child have a personal doctor? (5.1H)	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	Dr	10		Gate item
In the last 6 months, how many times did your child visit his or her personal doctor for care? (5.0H) / In the last 6 months, how many times did your child have an in person, phone, or video visit with his or her personal doctor? (5.1H)	0 = None 1 = 1 time 2 = 2 3 = 3 4 = 4 5 = 5 to 9 6 = 10 or more times 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	DrVisit	11		Gate item

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child Without CCC)					
Variable Description	Value Labels	Variable Name	Child Without CCC	CAHP Composite/Case Mix Items	Notes
In the last 6 months, how often did your child's personal doctor explain things about your child's health in a way that was easy to understand?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	DrUnderstand	12	How Well Doctors Communicate Composite Item	
In the last 6 months, how often did your child's personal doctor listen carefully to you?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	DrListen	13	How Well Doctors Communicate Composite Item	
In the last 6 months, how often did your child's personal doctor show respect for what you had to say?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	DrRespect	14	How Well Doctors Communicate Composite Item	
Is <u>your child</u> able to talk with doctors about his or her health care?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	DrTalkChild	15		Gate item.
In the last 6 months, how often did your child's personal doctor explain things in a way that was easy for <u>your child</u> to understand?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	DrChildUnderstand	16	How Well Doctors Communicate Composite Item	

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child Without CCC)					
Variable Description	Value Labels	Variable Name	Child Without CCC	CAHP Composite/Case Mix Items	Notes
In the last 6 months, how often did your child's personal doctor spend enough time with your child?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	DrTime	17	How Well Doctors Communicate Composite Item	
In the last 6 months, did your child's personal doctor talk with you about how your child is feeling, growing, or behaving?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	DrTalkGrowing	18		
HEDIS - NR In the last 6 months, did your child get care from a doctor or other health provider besides his or her personal doctor?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	CareMulti	19		Gate item
HEDIS - NR In the last 6 months, how often did your child's personal doctor seem informed and up-to-date about the care your child got from these doctors or other health providers?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	DrInformedMultiDr	20		

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child Without CCC)					
Variable Description	Value Labels	Variable Name	Child Without CCC	CAHP Composite/Case Mix Items	Notes
Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your personal doctor?	00 = 0 Worst personal doctor possible 01 = 1 02 = 2 03 = 3 04 = 4 05 = 5 06 = 6 07 = 7 08 = 8 09 = 9 10 = 10 Best personal doctor possible 77 = Appropriately Skipped 88 = Multiple Mark 99 = [no data / missing]	DrRate	21	Doctor Rating Item	
Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care. In the last 6 months, did you make any appointments for your child to see a specialist? (5.0H) / Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care. In the last 6 months, did you make any appointments for your child with a specialist? (5.1H)	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	Specialist	22		Gate item

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child Without CCC)					
Variable Description	Value Labels	Variable Name	Child Without CCC	CAHP Composite/Case Mix Items	Notes
In the last 6 months, how often did you get an appointment for your child to see a specialist as soon as he or she needed? (5.0H) / In the last 6 months, how often did you get appointments for your child with a specialist as soon as he or she needed? (5.1H)	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	SpecialistFast	23	Getting Needed Care Composite Item	
How many specialists has your child seen in the last 6 months? (5.0H) / How many specialists has your child talked to in the last 6 months? (5.1H)	0 = None 1 = 1 specialist 2 = 2 3 = 3 4 = 4 5 = 5 or more specialists 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	SpecialistCount	24		Gate item

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child Without CCC)					
Variable Description	Value Labels	Variable Name	Child Without CCC	CAHP Composite/Case Mix Items	Notes
We want to know your rating of the specialist your child saw most often in the last 6 months. Using any number from 0 to 10, where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate that specialist? (5.0H) / We want to know your rating of the specialist your child talked to most often in the last 6 months. Using any number from 0 to 10, where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate that specialist? (5.1H)	00 = 0 Worst specialist possible 01 = 1 02 = 2 03 = 3 04 = 4 05 = 5 06 = 6 07 = 7 08 = 8 09 = 9 10 = 10 Best specialist possible 77 = Appropriately Skipped 88 = Multiple Mark 99 = [no data / missing]	SpecialistRate	25	Specialist Rating Item	
In the last 6 months, did you get information or help from customer service at your child's health plan?	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	CS	26		Gate item
In the last 6 months, how often did customer service at your child's health plan give you the information or help you needed?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 9 = [no data / missing]	CSHelp	27	Health Plan Information and Customer Service Composite Item	

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child Without CCC)					
Variable Description	Value Labels	Variable Name	Child Without CCC	CAHP Composite/Case Mix Items	Notes
In the last 6 months, how often did customer service staff at your child's health plan treat you with courtesy and respect?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	CSRrespect	28	Health Plan Information and Customer Service Composite Item	
In the last 6 months, did your child's health plan give you any forms to fill out?	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	Forms	29		Gate item
In the last 6 months, how often were the forms from your child's health plan easy to fill out?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	FormsEasy	30		
Using any number from 0 to 10, where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your child's health plan?	00 = 0 Worst health plan possible 01 = 1 02 = 2 03 = 3 04 = 4 05 = 5 06 = 6 07 = 7 08 = 8 09 = 9 10 = 10 Best health plan possible 88 = Multiple Mark 99 = [no data / missing]	PlanRate	31	Health Plan Rating Item	

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child Without CCC)					
Variable Description	Value Labels	Variable Name	Child Without CCC	CAHP Composite/Case Mix Items	Notes
In general, how would you rate your child's overall health?	1 = Excellent 2 = Very Good 3 = Good 4 = Fair 5 = Poor 8 = Multiple Mark 9 = [no data / missing]	OverallHealthRate	32	Case Mix Item	
In general, how would you rate your child's overall <u>mental or emotional</u> health?	1 = Excellent 2 = Very Good 3 = Good 4 = Fair 5 = Poor 8 = Multiple Mark 9 = [no data / missing]	MentalHealthRate	33	Case Mix Item	
What is your <u>child's</u> age?	00 = Less than 1 year old Enter reported age if one year or older 88 = Multiple Mark 99 = [no data / missing]	ChildAge	34	Case Mix Item	
What is your age?	0 = Under 18 (Child submissions) 1 = 18 to 24 2 = 25 to 34 3 = 35 to 44 4 = 45 to 54 5 = 55 to 64 6 = 65 to 74 7 = 75 or older 8 = Multiple Mark 9 = [no data / missing]	YourAge	38*	Case Mix Item	*On the child survey, the answer to this question refers to the adult's age (the parent or caretaker answering the survey on behalf of the sampled child member).
Is your child male or female?	1 = Male 2 = Female 8 = Multiple Mark 9 = [no data / missing]	MemberGender	35		

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child Without CCC)					
Variable Description	Value Labels	Variable Name	Child Without CCC	CAHP Composite/Case Mix Items	Notes
Are you male or female?	1 = Male 2 = Female 8 = Multiple Mark 9 = [no data / missing]	YourGender	39*		*On the child survey, the answer to this question refers to the adult's gender (the parent or caretaker answering the survey on behalf of the sampled child member).
What is the highest grade or level of school that you have completed?	1 = 8th grade or less 2 = Some high school, but did not graduate 3 = High school graduate or GED 4 = Some college or 2-year degree 5 = 4-year college graduate 6 = More than 4-year college degree 8 = Multiple Mark 9 = [no data / missing]	Education	40	Case Mix Item	
Is your child of Hispanic or Latino origin or descent?	1 = Yes, Hispanic or Latino 2 = No, not Hispanic or Latino 8 = Multiple Mark 9 = [no data / missing]	HispanicLatino	36		
What is your child's race? Mark one or more.	1 = Respondent checked "White" 9 = [no data / missing]	White	37		
What is your child's race? Mark one or more.	1 = Respondent checked "Black or African-American" 9 = [no data / missing]	BlackAfricanAmerican	37		
What is your child's race? Mark one or more.	1 = Respondent checked "Asian" 9 = [no data / missing]	Asian	37		
What is your child's race? Mark one or more.	1 = Respondent checked "Native Hawaiian or other Pacific Islander" 9 = [no data / missing]	NativeHawaiianPacific Islander	37		

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child Without CCC)					
Variable Description	Value Labels	Variable Name	Child Without CCC	CAHP Composite/Case Mix Items	Notes
What is your child's race? Mark one or more.	1 = Respondent checked "American Indian or Alaska Native" 9 = [no data / missing]	AmericanIndian	37		
What is your child's race? Mark one or more.	1 = Respondent checked "Other" 9 = [no data / missing]	RaceOther	37		
How are you related to the child?	1 = Mother or father 2 = Grandparent 3 = Aunt or uncle 4 = Older brother or sister 5 = Other relative 6 = Legal guardian 7 = Someone else 8 = Multiple Mark 9 = [no data / missing]	ChildRelation	41		
NR Did someone help you complete this survey?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	SurveyComplete	42		Gate item
NR How did that person help you? Mark one or more.	1 = Respondent checked "Read the questions to me" 7 = Appropriately Skipped 9 = [no data]	ReadQuestions	43		
NR How did that person help you? Mark one or more.	1 = Respondent checked "Wrote down the answers I gave" 7 = Appropriately Skipped 9 = [no data]	WroteAnswers	43		
NR How did that person help you? Mark one or more.	1 = Respondent checked "Answered the questions for me" 7 = Appropriately Skipped 9 = [no data]	AnsweredQuestions	43		

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child Without CCC)					
Variable Description	Value Labels	Variable Name	Child Without CCC	CAHP Composite/Case Mix Items	Notes
NR How did that person help you? Mark one or more.	1 = Respondent checked "Translated the questions into my language" 7 = Appropriately Skipped 9 = [no data]	TranslatedQuestions	43		
NR How did that person help you? Mark one or more.	1 = Respondent checked "Helped in some other way" 7 = Appropriately Skipped 9 = [no data]	HelpedOther	43		
HEDIS – NR In the last 6 months, did you and your child's doctor or other health provider talk about specific things you could do to prevent illness in your child?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	PreventIllness	44	-	-
HEDIS – NR In the last 6 months, did you and your child's doctor or other health provider talk about starting or stopping a prescription medicine for your child?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	MedStartStop	45	-	Gate item
HEDIS – NR Did you and a doctor or other health provider talk about the reasons you might want your child to take a medicine?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	MedDiscuss	46	-	-
HEDIS – NR Did you and a doctor or other health provider talk about the reasons you might <u>not</u> want your child to take a medicine?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	MedNoDiscuss	47	-	-

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child Without CCC)					
Variable Description	Value Labels	Variable Name	Child Without CCC	CAHP Composite/Case Mix Items	Notes
HEDIS—NR When you talked about your child starting or stopping a prescription medicine, did a doctor or other health provider ask you what you thought was best for your child?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	MedBestAsk	48	-	-

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child With CCC)					
Variable Description	Value Labels	Variable Name	Child With CCC	CAHP Composite/Case Mix Items	Notes
Record ID	Positive integer	RecordID	R		Unique record ID
Disposition	0 = Complete and Eligible 1 = Does not meet Eligible Population criteria 2 = Incomplete (but Eligible) 3 = Language Barrier 4 = Mentally or Physically Incapacitated 5 = Deceased 6 = Refusal 7 = Non-response after maximum attempts 8 = Added to Do Not Call (DNC) list	Disposition	R		Identifies the final outcome of the survey for the member. Code as 0 for members with Complete and Eligible Surveys. Code 1-8 for all other records. See Coding HEDIS Survey Data in the Quality Assurance Plan for more information on these variables.
Complete and Eligible Response Mode	0 = Incomplete/Ineligible 1 = Mail 2 = Telephone 3 = Internet	ResponseMode	R		Identifies the mode in which the member completed the survey. Code as 1, 2 or 3 for members with Complete and Eligible Surveys. Code as 0 for all other records.
Complete and Eligible Round	0 = Incomplete/Ineligible 1 = First attempt 2 = Second attempt 3 = Third attempt 4 = Fourth attempt 5 = Fifth attempt 6 = Sixth attempt	Round	R		Identifies the mode-specific attempt (first mailing, second mailing, first telephone call, second telephone call, etc) when the member completed the survey. Code as 1-6 for members with Complete and Eligible Surveys. Code as 0 for all other records
Complete and Eligible Language	0 = Incomplete/Ineligible 1 = English 2 = Spanish 3 = Chinese	SurveyLanguage	R		Identifies the language in which the member completed the survey. Code as 1, 2, or 3 for members with Complete and Eligible Surveys. Code as 0 for all other records.

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child With CCC)					
Variable Description	Value Labels	Variable Name	Child With CCC	CAHP Composite/Case Mix Items	Notes
Address Viability	1 = Valid 2 = Not Valid	AddressViable	R		Identifies whether a viable address was available for the member. Code as 2 if the health plan did not provide an address in the sample frame and the vendor is unable to obtain an address or if mail was returned as "address unknown" or "moved - no forwarding address"
Telephone Viability	0 = Survey protocol did not require telephone number 1 = Valid 2 = Not Valid	TelephoneViable	R		Identifies whether a viable telephone number was available for the member. Code as 0 if the survey protocol does not require a telephone number. Code 0 for all surveys completed in Chinese. Code as 2 if the health plan did not provide a telephone number in the sample frame and the vendor is unable to obtain a telephone number or if during calling the interviewer receives a message that the number is non-operational or out-of-order or is told by a live person that they have the wrong number.
Email Viability	0 = Survey protocol did not require email address 1 = Valid 2 = Not Valid	EmailViable	R		Identifies whether a viable email was available for the member. Code as 1, 2 if the protocol used an email enhancement. Code as 2 if the health plan did not provide an email address in the sample frame or if email attempts result in a message failure notification.
Member Gender	1 = Male 2 = Female 9 = [no data/ missing]	AdminGender	R		From the Sample Frame Data File generated by the health plan.
Prescreen Status Code	1 = No claims or encounters that meet criteria 2 = Claims or encounters that meet criteria	PrescreenStatusCode	R		From the Sample Frame Data File generated by the health plan. NA = Not applicable. Do not include this variable.

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child With CCC)					
Variable Description	Value Labels	Variable Name	Child With CCC	CAHP Composite/Case Mix Items	Notes
Sample Code	1 = CAHPS 5.0H/5.1H Child Survey Sample 2 = CCC Supplemental Sample	SampleCode	R		Identifies the sample for which the child was selected. NA = Not applicable. Do not include this variable.
Member Zip Code	5-digit number	ZipCode	NR		From the Sample Frame Data File generated by the health plan. Code as 99999 if the health plan did not supply a zip code. Code for all members regardless of disposition.
Survey Completion Date	MMDDYYYY	SurveyCompleteDate	NR		Record the date the member completed the survey. Code 99999999 if the survey completion date is not applicable.
Our records show that you are now in {INSERT HEALTH PLAN NAME}. Is that right?	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	InPlan	1		Gate item
In the last 6 months, did your child have an illness, injury, or condition that needed care right away in a clinic, emergency room, or doctor's office? (5.0H) / In the last 6 months, did your child have an illness, injury, or condition that needed care right away? (5.1H)	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	UrgentCare	3		Gate item
In the last 6 months, when your child needed care right away, how often did your child get care as soon as he or she needed?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	UrgentCareFast	4	Getting Care Quickly Composite Item	

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child With CCC)					
Variable Description	Value Labels	Variable Name	Child With CCC	CAHP Composite/Case Mix Items	Notes
In the last 6 months, did you make any appointments for a <u>check-up or routine care</u> for your child at a doctor's office or clinic? (5.0H) / In the last 6 months, did you make any in person, phone, or video appointments for a <u>check-up or routine care</u> for your child? (5.1H)	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	Checkups	5		Gate item
In the last 6 months, when you made an appointment for a <u>check-up or routine care</u> for your child at a doctor's office or clinic, how often did you get an appointment as soon as your child needed? (5.0H) / In the last 6 months, how often did you get an appointment for a <u>check-up or routine care</u> for your child as soon as your child needed? (5.1H)	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	CheckupsFast	6	Getting Care Quickly Composite Item	

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child With CCC)					
Variable Description	Value Labels	Variable Name	Child With CCC	CAHP Composite/Case Mix Items	Notes
In the last 6 months, <u>not</u> counting the times your child went to an emergency room, how many times did he or she go to a doctor's office or clinic to get health care? (5.0H) / In the last 6 months, <u>not</u> counting the times your child went to an emergency room, how many times did he or she get health care in person, by phone, or by video? (5.1H)	0 = None 1 = 1 time 2 = 2 3 = 3 4 = 4 5 = 5 to 9 6 = 10 or more times 8 = Multiple Mark 9 = [no data / missing]	CareVisitsNum	7		Gate item
In the last 6 months, how often did you have your questions answered by your child's doctors or other health providers?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	QuestionsAnswered	8	-	

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child With CCC)					
Variable Description	Value Labels	Variable Name	Child With CCC	CAHP Composite/Case Mix Items	Notes
Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate all your child's health care in the last 6 months?	00 = 0 Worst health care possible 01 = 1 02 = 2 03 = 3 04 = 4 05 = 5 06 = 6 07 = 7 08 = 8 09 = 9 10 = 10 Best health care possible 77= Appropriately Skipped 88 = Multiple Mark 99 = [no data / missing]	CareRate	9	Health Care Rating Item	
In the last 6 months, how often was it easy to get the care, tests, or treatment your child needed?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	CareEasy	10	Getting Needed Care Composite	
Is your child now enrolled in any kind of school or daycare?	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	ChildEnrolled	11		Gate item
In the last 6 months, did you need your child's doctors or other health providers to contact a school or daycare center about your child's health or health care?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	ChildDrSchool	12		

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child With CCC)					
Variable Description	Value Labels	Variable Name	Child With CCC	CAHP Composite/Case Mix Items	Notes
In the last 6 months, did you get the help you needed from your child's doctors or other health providers in contacting your child's school or daycare?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	ChildDrSchoolHelp	13		
Special medical equipment or devices include a walker, wheelchair, nebulizer, feeding tubes, or oxygen equipment. In the last 6 months, did you get or try to get any special medical equipment or devices for your child?	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	MedEquip	14		Gate item
In the last 6 months, how often was it easy to get special medical equipment or devices for your child?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	MedEquipEasy	15		
Did anyone from your child's health plan, doctor's office, or clinic help you get special medical equipment or devices for your child?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	MedEquipHelp	16		
In the last 6 months, did you get or try to get special therapy such as physical, occupational, or speech therapy for your child?	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	Therapy	17		Gate item

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child With CCC)					
Variable Description	Value Labels	Variable Name	Child With CCC	CAHP Composite/Case Mix Items	Notes
In the last 6 months, how often was it easy to get this therapy for your child?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	TherapyEasy	18		
Did anyone from your child's health plan, doctor's office, or clinic help you get this therapy for your child?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	TherapyHelp	19		
In the last 6 months, did you get or try to get treatment or counseling for your child for an emotional, developmental, or behavioral problem?	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	Counseling	20		Gate item
In the last 6 months, how often was it easy to get this treatment or counseling for your child?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	CounselingEasy	21		
Did anyone from your child's health plan, doctor's office, or clinic help you get this treatment or counseling for your child?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	CounselingHelp	22		
In the last 6 months, did your child get care from more than one kind of health care provider or use more than one kind of health care service?	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	ChildCareMulti	23		Gate item

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child With CCC)					
Variable Description	Value Labels	Variable Name	Child With CCC	CAHP Composite/Case Mix Items	Notes
In the last 6 months, did anyone from your child's health plan, doctor's office, or clinic help coordinate your child's care among these different providers or services?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	ChildCareMultiCoord	24		
A personal doctor is the one your child would see if he or she needs a check-up, has a health problem or gets sick or hurt. Does your child have a personal doctor? (5.0H) / A personal doctor is the one your child would talk to if he or she needs a check-up, has a health problem or gets sick or hurt. Does your child have a personal doctor? (5.1H)	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	Dr	25		Gate item
In the last 6 months, how many times did your child visit his or her personal doctor for care? (5.0H) / In the last 6 months, how many times did your child have an in person, phone, or video visit with his or her personal doctor? (5.1H)	0 = None 1 = 1 time 2 = 2 3 = 3 4 = 4 5 = 5 to 9 6 = 10 or more times 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	DrVisit	26		Gate item

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child With CCC)					
Variable Description	Value Labels	Variable Name	Child With CCC	CAHP Composite/Case Mix Items	Notes
In the last 6 months, how often did your child's personal doctor explain things about your child's health in a way that was easy to understand?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	DrUnderstand	27	How Well Doctors Communicate Composite Item	
In the last 6 months, how often did your child's personal doctor listen carefully to you?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	DrListen	28	How Well Doctors Communicate Composite Item	
In the last 6 months, how often did your child's personal doctor show respect for what you had to say?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	DrRespect	29	How Well Doctors Communicate Composite Item	
Is <u>your child</u> able to talk with doctors about his or her health care?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	DrTalkChild	30		Gate item
In the last 6 months, how often did your child's personal doctor explain things in a way that was easy for <u>your child</u> to understand?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	DrChildUnderstand	31	How Well Doctors Communicate Composite Item	

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child With CCC)					
Variable Description	Value Labels	Variable Name	Child With CCC	CAHP Composite/Case Mix Items	Notes
In the last 6 months, how often did your child's personal doctor spend enough time with your child?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	DrTime	32	How Well Doctors Communicate Composite Item	
In the last 6 months, did your child's personal doctor talk with you about how your child is feeling, growing, or behaving?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	DrTalkGrowing	33		
HEDIS - NR In the last 6 months, did your child get care from a doctor or other health provider besides his or her personal doctor?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	CareMulti	34		Gate item
HEDIS - NR In the last 6 months, how often did your child's personal doctor seem informed and up-to-date about the care your child got from these doctors or other health providers?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	DrInformedMultiDr	35		

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child With CCC)					
Variable Description	Value Labels	Variable Name	Child With CCC	CAHP Composite/Case Mix Items	Notes
Using any number from 0 to 10, where 0 is the worst personal doctor possible and 10 is the best personal doctor possible, what number would you use to rate your child's personal doctor?	00 = 0 Worst personal doctor possible 01 = 1 02 = 2 03 = 3 04 = 4 05 = 5 06 = 6 07 = 7 08 = 8 09 = 9 10 = 10 Best personal doctor possible 77= Appropriately Skipped 88 = Multiple Mark 99 = [no data / missing]	DrRate	36	Doctor Rating Item	
Does your child have any medical, behavioral, or other health conditions that have lasted for more than <u>3 months</u> ?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	OtherCond	37		Gate item
Does your child's personal doctor understand how these medical, behavioral, or other health conditions affect your child's day-to-day life?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	OtherCondAffect	38		
Does your child's personal doctor understand how your child's medical, behavioral, or other health conditions affect your <u>family's</u> day-to-day life?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	OtherCondAffectFamily	39		

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child With CCC)					
Variable Description	Value Labels	Variable Name	Child With CCC	CAHP Composite/Case Mix Items	Notes
Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care. In the last 6 months, did you make any appointments for your child to see a specialist? (5.0H) / Specialists are doctors like surgeons, heart doctors, allergy doctors, skin doctors, and other doctors who specialize in one area of health care. In the last 6 months, did you make any appointments for your child with a specialist? (5.1H)	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	Specialist	40		Gate item
In the last 6 months, how often did you get an appointment for your child to see a specialist as soon as he or she needed? (5.0H) / In the last 6 months, how often did you get appointments for your child with a specialist as soon as he or she needed? (5.1H)	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	SpecialistFast	41	Getting Needed Care Composite Item	

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child With CCC)					
Variable Description	Value Labels	Variable Name	Child With CCC	CAHP Composite/Case Mix Items	Notes
How many specialists has your child seen in the last 6 months? (5.0H) / How many specialists has your child talked to in the last 6 months? (5.1H)	0 = None 1 = 1 specialist 2 = 2 3 = 3 4 = 4 5 = 5 or more specialists 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	SpecialistCount	42		Gate item
We want to know your rating of the specialist your child saw most often in the last 6 months. Using any number from 0 to 10, where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate that specialist? (5.0H) / We want to know your rating of the specialist your child talked to most often in the last 6 months. Using any number from 0 to 10, where 0 is the worst specialist possible and 10 is the best specialist possible, what number would you use to rate that specialist? (5.1H)	00 = 0 Worst specialist possible 01 = 1 02 = 2 03 = 3 04 = 4 05 = 5 06 = 6 07 = 7 08 = 8 09 = 9 10 = 10 Best specialist possible 88 =- Multiple Mark 99 = [no data / missing]	SpecialistRate	43	Specialist Rating Item	
In the last 6 months, did you get information or help from customer service at your child's health plan?	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	CS	44		Gate item

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child With CCC)					
Variable Description	Value Labels	Variable Name	Child With CCC	CAHP Composite/Case Mix Items	Notes
In the last 6 months, how often did customer service at your child's health plan give you the information or help you needed?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	CSHelp	45	Health Plan Information and Customer Service Composite Item	
In the last 6 months, how often did customer service staff at your child's health plan treat you with courtesy and respect?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	CSRespect	46	Health Plan Information and Customer Service Composite Item	
In the last 6 months, did your child's health plan give you any forms to fill out?	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	Forms	47		Gate item
In the last 6 months, how often were the forms from your child's health plan easy to fill out?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	FormsEasy	48		

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child With CCC)					
Variable Description	Value Labels	Variable Name	Child With CCC	CAHP Composite/Case Mix Items	Notes
Using any number from 0 to 10, where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your child's health plan?	00 = 0 Worst health plan possible 01 = 1 02 = 2 03 = 3 04 = 4 05 = 5 06 = 6 07 = 7 08 = 8 09 = 9 10 = 10 Best health plan possible 88 =- Multiple Mark 99 = [no data / missing]	PlanRate	49	Health Plan Rating Item	
In the last 6 months, did you get or refill any prescription medicines for your child?	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	ChildMed	50		Gate item.
In the last 6 months, how often was it easy to get prescription medicines for your child through his or her health plan?	1 = Never 2 = Sometimes 3 = Usually 4 = Always 7= Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	ChildMedHealthPlan	51		
Did anyone from your child's health plan, doctor's office, or clinic help you get your child's prescription medicines?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	ChildMedHelp	52		

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child With CCC)					
Variable Description	Value Labels	Variable Name	Child With CCC	CAHP Composite/Case Mix Items	Notes
In general, how would you rate your child's overall health?	1 = Excellent 2 = Very Good 3 = Good 4 = Fair 5 = Poor 8 = Multiple Mark 9 = [no data / missing]	OverallHealthRate	53	Case Mix Item	
In general, how would you rate your child's overall <u>mental or emotional</u> health?	1 = Excellent 2 = Very Good 3 = Good 4 = Fair 5 = Poor 8 = Multiple Mark 9 = [no data / missing]	MentalHealthRate	54	Case Mix Item	
Does your child currently need or use medicine prescribed by a doctor (other than vitamins)?	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	ChildUseMed	55		Gate item.
Is this because of any medical, behavioral, or other health condition?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	ChildUseMedCause	56		Gate item.
Is this a condition that has lasted or is expected to last for at least 12 months?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	ChildUseMedCauseLong	57		
Does your child need or use more medical care, more mental health services, or more educational services than is usual for most children of the same age?	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	ChildMoreCare	58		Gate item.

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child With CCC)					
Variable Description	Value Labels	Variable Name	Child With CCC	CAHP Composite/Case Mix Items	Notes
Is this because of any medical, behavioral, or other health condition?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	ChildMoreCareCause	59		Gate item.
Is this a condition that has lasted or is expected to last for at least 12 months?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	ChildMoreCareCauseLong	60		
Is your child limited or prevented in any way in his or her ability to do the things most children of the same age can do?	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	ChildLimited	61		Gate item.
Is this because of any medical, behavioral, or other health condition?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	ChildLimitedCause	62		Gate item.
Is this a condition that has lasted or is expected to last for at least 12 months?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	ChildLimitedCauseLong	63		
Does your child need or get special therapy such as physical, occupational, or speech therapy?	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	ChildTherapy	64		Gate item.
Is this because of any medical, behavioral, or other health condition?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	ChildTherapyCause	65		Gate item.

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child With CCC)					
Variable Description	Value Labels	Variable Name	Child With CCC	CAHP Composite/Case Mix Items	Notes
Is this a condition that has lasted or is expected to last for at least 12 months?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	ChildTherapyCauseLong	66		
Does your child have any kind of emotional, developmental, or behavioral problem for which he or she needs or gets treatment or counseling?	1 = Yes 2 = No 8 = Multiple Mark 9 = [no data / missing]	ChildTreatment	67		Gate item.
Has this problem lasted or is it expected to last for at least 12 months?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	ChildTreatmentLong	68		
What is <u>your child's</u> age?	00 = Less than 1 year old Enter reported age if one year or older 88 = Multiple Mark 99 = [no data /missing]	ChildAge	69	Case Mix Item	NA = Not applicable. Do not include this variable.
What is your age?	0 = Under 18 1 = 18 to 24 2 = 25 to 34 3 = 35 to 44 4 = 45 to 54 5 = 55 to 64 6 = 65 to 74 7 = 75 or older 8 = Multiple Mark 9 = [no data / missing]	YourAge	73	Case Mix Item	*On the child survey, the answer to this question refers to the adult's age (the parent or caretaker answering the survey on behalf of the sampled child member).
Is your child male or female?	1 = Male 2 = Female 8 = Multiple mark 9 = [no data / missing]	MemberGender	70		

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child With CCC)					
Variable Description	Value Labels	Variable Name	Child With CCC	CAHP Composite/Case Mix Items	Notes
Are you male or female?	1 = Male 2 = Female 8 = Multiple mark 9 = [no data / missing]	YourGender	74*		*On the child survey, the answer to this question refers to the adult's gender (the parent or caretaker answering the survey on behalf of the sampled child member).
What is the highest grade or level of school that you have completed?	1 = 8th grade or less 2 = Some high school, but did not graduate 3 = High school graduate or GED 4 = Some college or 2-year degree 5 = 4-year college graduate 6 = More than 4-year college degree 8 = Multiple mark 9 = [no data / missing]	Education	75	Case Mix Item	
Is your child of Hispanic or Latino origin or descent?	1 = Yes, Hispanic or Latino 2 = No, not Hispanic or Latino 8 = Multiple Mark 9 = [no data / missing]	HispanicLatino	71		
What is your child's race? Mark one or more.	1 = Respondent checked "White" 9 = [no data / missing]	White	72		
What is your child's race? Mark one or more.	1 = Respondent checked "Black or African-American" 9 = [no data / missing]	BlackAfricanAmerican	72		
What is your child's race? Mark one or more.	1 = Respondent checked "Asian" 9 = [no data / missing]	Asian	72		
What is your child's race? Mark one or more.	1 = Respondent checked "Native Hawaiian or other Pacific Islander" 9 = [no data / missing]	NativeHawaiianPacificIslander	72		

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child With CCC)					
Variable Description	Value Labels	Variable Name	Child With CCC	CAHP Composite/Case Mix Items	Notes
What is your child's race? Mark one or more.	1 = Respondent checked "American Indian or Alaska Native" 9 = [no data / missing]	AmericanIndian	72		
What is your child's race? Mark one or more.	1 = Respondent checked "Other" 9 = [no data / missing]	RaceOther	72		
How are you related to the child?	1 = Mother or father 2 = Grandparent 3 = Aunt or uncle 4 = Older brother or sister 5 = Other relative 6 = Legal guardian 7 = Someone else 8 = Multiple Mark 9 = [no data / missing]	ChildRelation	76		
NR Did someone help you complete this survey?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	SurveyComplete	77		Gate item
NR How did that person help you? Mark one or more.	1 = Respondent checked "Read the questions to me" 7 = Appropriately Skipped 9 = [no data]	ReadQuestions	78		
NR How did that person help you? Mark one or more.	1 = Respondent checked "Wrote down the answers I gave" 7 = Appropriately Skipped 9 = [no data]	WroteAnswers	78		
NR How did that person help you? Mark one or more.	1 = Respondent checked "Answered the questions for me" 7 = Appropriately Skipped 9 = [no data]	AnsweredQuestions	78		

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child With CCC)					
Variable Description	Value Labels	Variable Name	Child With CCC	CAHP Composite/Case Mix Items	Notes
NR How did that person help you? Mark one or more.	1 = Respondent checked "Translated the questions into my language" 7 = Appropriately Skipped 9 = [no data]	TranslatedQuestions	78		
NR How did that person help you? Mark one or more.	1 = Respondent checked "Helped in some other way" 7 = Appropriately Skipped 9 = [no data]	HelpedOther	78		
HEDIS – NR In the last 6 months, did you and your child's doctor or other health provider talk about specific things you could do to prevent illness in your child?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	PreventIllness	79	-	-
HEDIS – NR In the last 6 months, did you and your child's doctor or other health provider talk about starting or stopping a prescription medicine for your child?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	MedStartStop	80	-	Gate item
HEDIS – NR Did you and a doctor or other health provider talk about the reasons you might want your child to take a medicine?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	MedDiscuss	84	-	-

Member-Level Record Specification - HEDIS CAHPS Health Plan Survey 5.0H / 5.1H (Child With CCC)					
Variable Description	Value Labels	Variable Name	Child With CCC	CAHP Composite/Case Mix Items	Notes
HEDIS—NR Did you and a doctor or other health provider talk about the reasons you might <u>not</u> want your child to take a medicine?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	MedNoDiscuss	82	-	-
HEDIS—NR When you talked about your child starting or stopping a prescription medicine, did a doctor or other health provider ask you what you thought was best for your child?	1 = Yes 2 = No 7 = Appropriately Skipped 8 = Multiple Mark 9 = [no data / missing]	MedBestAsk	83	-	-