

**ASSOCIATION FOR COMMUNITY AFFILIATED PLANS (ACAP)
AUTHORIZATION MEMO**

DATE: June 2023

TO: State Medicaid Sponsors and ACAP Member Health Plans Participating in the 2023 CAHPS Health Plan Survey Database

FROM: CAHPS Database Management Team

RE: **Request to Use Your 2023 CAHPS Health Plan Survey Data in the 2023 Report for the Association for Community Affiliated Plans (ACAP)**

On behalf of the Association for Community Affiliated Plans (ACAP), we are seeking your authorization to include results for ACAP member health plans in a special report that the CAHPS Database compiles for ACAP. This report compares plan-specific results for ACAP members, for purposes of quality improvement. We have produced this report for ACAP members each year since 2004.

Since most ACAP member plan data are submitted to the CAHPS Database via state Medicaid agencies, it is necessary for us to receive authorization from each state agency to include ACAP specific data. We expect to receive data on ACAP member plans from the following states in 2023:

- Arizona (Banner University Health Plans)
- California (Alameda Alliance for Health, CalOptima, CenCal Health, Central California Alliance for Health, Community Health Group, Gold Coast Health Plan, Health Plan of San Joaquin, Health Plan of San Mateo, Inland Empire Health Plan, Kern Family Health Care, L.A. Care Health Plan, Partnership HealthPlan of California, San Francisco Health Plan, Santa Clara Family Health Plan)
- Colorado (Denver Health)
- Connecticut (Community Health Network of Connecticut)
- District of Columbia (AmeriHealth Caritas DC, Health Care Services for Children with Special Needs)
- Delaware (AmeriHealth Caritas Delaware)
- Florida (Community Care Plan, AmeriHealth Caritas Florida)
- Georgia (CareSource Georgia)
- Hawaii (AlohaCare)
- Illinois (CountyCare)
- Indiana (MDwise)
- Louisiana (AmeriHealth Caritas Louisiana)
- Maryland (Maryland Physicians Care, Priority Partners)
- Massachusetts (Commonwealth Care Alliance, Fallon Community Health Plan, WellSense Health Plan)
- Michigan (Blue Cross Complete of Michigan,)
- Minnesota (Hennepin Health, South Country Health Alliance, UCare)
- New Hampshire (AmeriHealth Caritas New Hampshire, WellSense Health Plan)
- New York (Amida Care, Elderplan/HomeFirst, Hamaspik Choice, HealthFirst, iCircle Care, Nascentia Health, VillageCareMAX, VNS Health)
- North Carolina (Alliance Health, AmeriHealth Caritas North Carolina, Partners Health Management, Trillium Health Resources, Vaya Health)
- Ohio (CareSource Ohio, AmeriHealth Caritas Ohio)

- Oregon (CareOregon, Jackson Care Connect)
- Pennsylvania (AmeriHealth Caritas Pennsylvania, Geisinger Health Plan, Keystone First, UPMC for You)
- Rhode Island (Neighborhood Health Plan of Rhode Island)
- South Carolina (Select Health of South Carolina)
- Texas (Community First Health Plans, Community Health Choice, Cook Children’s Health Plan, Driscoll Health Plan, El Paso Health, Parkland Community Health Plan, Texas Children’s Health Plan)
- Utah (University of Utah Health Plans)
- Virginia (Virginia Premier Health Plan)
- Washington (Community Health Plan of Washington)
- Wisconsin (Chorus Community Health Plan)

In addition, we are aware that several ACAP plans collect and submit data independently from their respective state agencies, and sometimes in addition to their state agencies. If you are one of these plans, we also need your permission to include your plan-specific results in the comparative ACAP report.

If you are a state agency or ACAP health plan submitting CAHPS data, and you approve of this request, please sign and return a scanned copy of the ACAP form by email to CAHPSDatabase@westat.com.

“The below State Medicaid agency or health plan name authorizes the CAHPS Database to use the CAHPS Health Plan survey data we have submitted to the CAHPS Database for 2023 to compile a special report for ACAP member health plans.”

State Medicaid name or health plan name: _____

Name: _____

Title: _____

(Signature)

(Date)

If you have any questions about the process for submitting your CAHPS Health Plan data to the CAHPS Database, please contact Enrique Martinez-Vidal at ACAP (emartinez-vidal@communityplans.net or at 202-204-7527) or the CAHPS Database at 888-808-7108. Thank you for your consideration.

Please retain a copy of the fully signed and executed ACAP form for your records.