

The Child HCAHPS® Survey Database: An Opportunity for Hospitals to Participate

The Opportunity

The Agency for Healthcare Research and Quality (AHRQ) is pleased to announce the development of a new database for the Child Hospital CAHPS ([Child HCAHPS](#)) Survey. The Child HCAHPS Survey Database will facilitate comparisons of Child HCAHPS survey results voluntarily submitted by children's hospitals and pediatric departments that administer this patient experience of care survey. Participation will be free and open to all users of the Child HCAHPS Survey.

Benefits of Participation

Organizations that contribute their Child HCAHPS Survey data to the Child HCAHPS Database will receive:

- A **private, customized feedback report** that compares their survey results to overall findings aggregated across all Child HCAHPS Database participants.
- Access to technical assistance to support data submission and facilitate **access and use of other Child HCAHPS Database reporting products** for quality improvement and research, including:
 - ▶ An annual Chartbook with summary survey results by selected hospital characteristics.
 - ▶ [Research datasets](#) that provide de-identified data for approved research purposes.

Timeline for Submission and Reporting

The Child HCAHPS Database will operate on an annual submission and reporting cycle. The submission period for the first year will open on May 2, 2022 and close on May 20, 2022. Child HCAHPS survey data collected during the 2021 calendar year will be accepted. Reporting products will be made available in the Fall of 2022.

How to Participate

Hospitals that choose to participate will need to submit the following three documents through the [Child HCAHPS Online Submission System](#):

1. A signed [Data Use Agreement](#) (DUA) that assures the privacy of all data and information submitted will be protected and used only for the intended purposes.
2. The Child HCAHPS survey instrument(s) that was/were used to collect the data.
3. A file with the survey data formatted according to required specifications.

All data submitted are safeguarded and kept confidential. Comparative data are intended for quality improvement and approved research purposes only. No information identifying the hospital names will ever be made public without the express authorization of the contributing organization.

Further Information and Resources

For more information on the [Child HCAHPS Survey Database](#), please contact the Child HCAHPS Survey Database Team by phone at 888-808-7108 or email at CAHPSDatabase@westat.com. To receive updates from the AHRQ CAHPS Database, please sign up for [GovDelivery announcements](#).