The CAHPS Database

The U.S. Agency for Healthcare Research and Quality's (AHRQ) CAHPS Database is a central repository of survey data voluntarily submitted by users of the CAHPS Health Plan Survey (HP-CAHPS) and the CAHPS Clinician & Group Survey (CG-CAHPS).

Results for CG-CAHPS and HP-CAHPS are published, separately, in an annual Chartbook as well as through an Online Reporting System that presents results for composite measures, rating measures, and individual survey items. Organizations that contribute data receive a Private Feedback Report in Excel® that displays their results in addition to results from the database. Contributors also have access to technical assistance through the CAHPS User Network.

Benefits of Submitting Your CAHPS Data to the CAHPS Database

- Receive a Private Feedback Report in Excel® with your CAHPS survey results in addition to results from the database, including case-mix adjusted tests of statistical differences for each composite and question.

- Contribute to a research database that is used to answer important questions related to assessing and improving the patient experience.

How You Can Submit Your CAHPS Data to the CAHPS Database

The CAHPS Database Online Submission System opens once a year to receive data collected during the previous year. Organizations interested in submitting data to the CAHPS Database are asked to complete three easy steps:

- Sign and return a Data Use Agreement (DUA) to the CAHPS Database.
- Submit a copy of the CAHPS questionnaire used for data collection.
- Submit data according to required specifications.

Further Information and Resources

For more information about participating in the CAHPS Database, please visit the [CAHPS Database web site](#).

If you have any questions or comments, please contact the CAHPS Database by phone at 888-808-7108 or email at CAHPSDatabase@westat.com. To receive updates from the CAHPS Database, please sign up for [GovDelivery](#).