

The CAHPS Database: Comparative Data for CAHPS Surveys

The U.S. Agency for Healthcare Research and Quality's (AHRQ) CAHPS Database is a data repository designed to facilitate and support useful comparisons of selected CAHPS survey results. Each year, the CAHPS Database compiles data submitted voluntarily by users of the CAHPS Health Plan Survey (HP-CAHPS) and the CAHPS Clinician & Group Survey (CG-CAHPS).

Comparative results are published in an annual Chartbook as well as through an Online Reporting System that displays national, regional, and other benchmarks. Organizations that contribute data receive a private feedback report in Excel that displays their own results compared to the overall database average. Contributors also have access to technical assistance through the CAHPS User Network.

Benefits of Submitting Your CAHPS Data to the CAHPS Database

- Receive an Excel report comparing your own CAHPS survey results to the database averages, including case-mix adjusted tests of statistical differences for each composite and question.
- Gain access to a large and growing pool of standardized comparative data that you can use in addition to the client averages available from your survey vendor.
- Contribute to a research database that is used to answer important questions related to assessing and improving the patient experience.

How You Can Participate in the CAHPS Database

The CAHPS Database Online Submission System opens once a year to receive data collected during the previous year. Organizations that wish to participate in the CAHPS Database are asked to complete the following three easy steps:

- Sign and return a Data Use Agreement (DUA) to the CAHPS Database.
- Submit the CAHPS survey instruments that were used to collect your data.
- Submit your data according to required specifications.

Organizations contributing data can be assured that their own results are kept confidential: identifying information is never made available on the public website.

Key Dates for 2017 Submission and Reporting

CAHPS Clinician & Group Survey (CG-CAHPS):

- Data Submission: February 20 - March 3, 2017
- Reporting: June 2017

CAHPS Health Plan Survey:

- Data Submission: June 2017
- Reporting: October 2017

Further Information and Resources

For more information on how to participate in the CAHPS Database, please visit the [CAHPS Database Web site](#).

If you have any questions or comments, please do not hesitate to contact the CAHPS Database by phone at 888-808-7108 or email at CAHPSDatabase@westat.com. To receive updates from the CAHPS Database, please sign up for [GovDelivery](#).