

The CAHPS Databases

The U.S. Agency for Healthcare Research and Quality's (AHRQ) CAHPS Databases are central repositories of survey data voluntarily submitted by users of the CAHPS Health Plan Survey (HP-CAHPS), the CAHPS Clinician & Group Survey (CG-CAHPS), and the CAHPS Home and Community-Based Care Survey (HCBS-CAHPS).

Results for CG-CAHPS and HP-CAHPS are published, separately, in an annual Summary of Results as well as through an Online Reporting System that presents results for composite measures, rating measures, and individual survey items. As 2020 is the inaugural year for submission to the HCBS CAHPS database, data for the Online Reporting System and Summary of Results will be dependent on the number of contributions.

Organizations that contribute data receive a Private Feedback Report in Excel[®] that displays their results in addition to results from the database. Contributors also have access to technical assistance through the CAHPS User Network.

Benefits of Submitting Your CAHPS Data to the CAHPS Databases

- Receive a Private Feedback Report in Excel[®] with your CAHPS survey results in addition to results from the database, including case-mix adjusted tests of statistical differences for each composite and question.
- Contribute to a research database that is used to answer important questions related to assessing and improving the patient experience.

How You Can Submit Your CAHPS Data to the CAHPS Databases

The CAHPS Database Online Submission System opens once a year to collect data.

Organizations interested in submitting data to a CAHPS Database are asked to complete three easy steps:

- Sign and return a Data Use Agreement (DUA) to the CAHPS Databases.
- Submit a copy of the CAHPS questionnaire used for data collection.
- Submit data according to required specifications.

Further Information and Resources

For more information about participating in the CAHPS Databases, please visit the [CAHPS Databases web site](#).

If you have any questions or comments about the CG-CAHPS or HP-CAHPS Databases, please contact the CAHPS Databases by phone at 888-808-7108 or email at CAHPSDatabase@westat.com.

If you have any questions or comments about the HCBS-CAHPS Database, please contact the HCBS Database by phone at 855-580-4657 or email at HCBSCAHPSDatabase@westat.com

To receive updates from the CAHPS Database, please sign up for [GovDelivery](#).